

Managing Challenging Interviews Brief for triads role play

Research project

This practical is based on a study looking at people's experiences and views of dental health and treatment. The aim of the session is for delegates to gain some practical experience of interviewing a participant in a vulnerable or challenging situation.

The interviews will be carried out as role play, with each participant taking a character and rotating between interviewer, participant and observer.

Participant 1 – nervous/reticent

- Participant is anxious about not being able to do the interview 'right'
- At introduction talks about how they haven't taken part in a research interview before, that they're unsure that they are going to have anything useful to say, and that they hope they're not going to be wasting the interviewer's time
- Starts off interview hesitant, giving one word answers and sometimes seeking reassurance, saying things such as *'Is this right?'* and *'I'm not sure if that's the sort of thing you're after'* etc.
- Although participant remains slightly nervous and hesitant throughout (occasionally seeking reassurance), gradually interviewer manages to find topic that participant is willing to talk about