

Managing Challenging Interviews Brief for triads role play

Research project

This practical is based on a study looking at people's experiences and views of dental health and treatment. The aim of the session is for delegates to gain some practical experience of interviewing a participant in a vulnerable or challenging situation.

The interviews will be carried out as role play, with each participant taking a character and rotating between interviewer, participant and observer.

Participant 3 – dominant

- The introduction and background go smoothly. However, during the interview, this participant wants to talk about anything but their own dental health
- When the interviewer asks a question, the participant sometimes stays on track, but has a tendency to start talking about something else, for example:
 - Wants to know what dentist the interviewer goes to, whether they recommend them, whether they've heard of any effective dental treatments e.g. teeth whitening
 - Is interested in the research process, how interviewer got into research career
 - Comments on the scandals there have been around data security with people's personal information being left on trains etc, starts asking interviewer about their own experience of doing this and what their organisation is doing about this
 - Is fascinated by the questions interviewer is asking – comments on how open they are, has been noticing this recently on television and radio interviews etc.
- Eventually interviewer manages to find topic that participant is willing to talk about in relation to the dentist